



FRYLANDS WOOD SCOUT OUTDOOR CENTRE

Terms and Conditions

Bookings, cancellation fees and pricing

Provisional bookings will be held for a period of 21 days. Thereafter, Frylands Wood reserve the right to release your booking.

Confirmation of booking will be on receipt of the relevant deposit(s) and online booking form in the form of a receipt and email. Please read and check the details carefully and notify us of any discrepancy immediately.

Activities booked in advance will be charged for if a Group fails to turn up.

All building charges are inclusive of gas & electricity (NB: we don't have slot meters). Toilet roll & paper hand towels etc. are provided but black bags, kitchen cloths etc. are not.

All cheques must be made payable to 'Lewisham District Scout Council'.

Prices, Information and Accuracy

Please note that prices and information shown on any price lists, marketing materials and quotes may have changed by the time you come to pay. Whilst every effort is made to ensure the accuracy of information and prices at the time of booking, regrettably errors and changes do occasionally occur. You must, therefore, ensure you check all details with us at the time of booking.

Changes and Cancellations

Any changes or the cancellation of a booking must be made by email, phone or writing as soon as possible. If your booking is less than 60 days away then we have the right to keep your deposit.

All activity bookings are subject to alteration due to weather and/or operational factors. Guests will be informed of any changes as early as possible.

Indoor Accommodation

Groups hiring indoor accommodation are asked to note that no bedding, cleaning consumables are provided in the buildings.

We do not supply first aid kits in any of our buildings.

We reserve the right to charge Groups who do not leave buildings as they found them or cause damage to buildings or equipment.

You should notify us at the earliest opportunity if you find anything dirty or damaged so that we can replace it for you.

We do not allow dogs (Guide Dogs allowed) or other animals anywhere on site at Frylands Wood. The only exception is the Public Footpath used by the General Public.

Smoking

All buildings are non-smoking and consideration to others should be given when smoking outdoors. We discourage smoking in front of young people and anywhere on the campsite.

Alcohol

Consideration should be given to the welfare of your Group and others, young people in particular, when consuming alcohol on this campsite. Under no circumstances may alcohol be consumed in public areas of the site or in front of other Groups

We reserve the right to remove anyone from the site who is obviously under the influence of alcohol and causing a nuisance.

Group Leaders

Responsibility for the supervision and welfare of Groups remains with the responsible adult (camp leader) notified on the booking form.

All Group leaders should report to Office to sign in on arrival.

Vehicles

The site speed limit is 5 miles per hour. Please ensure all adults in your Group are aware of this including those dropping off or collecting. Parents/carers must not drive on to the camping areas to drop off or pick young people up. They should be asked to park in the car park and walk to the site.

Vehicles are not generally allowed on camping areas. We do allow vehicles on site to unload bulky camping equipment. However permission must be obtained from Office beforehand.

Waste disposal & Recycling

Please do not dig pits at Frylands Wood. All rubbish is to be disposed of in recycling bins/industrial waste bins at the entrance.

The disposal of large amounts of non-camp rubbish such as old tentage is not allowed.

Firewood and Fires

Firewood is available from our wood pile and our 60 acres of woodland. Please use it conservatively and return any unused wood to the woodpile.

Do not put hot ashes in the waste bins or dispose of in the hedges.

Camping

Whilst we endeavour to allocate Groups the campsite they have requested we reserve the right to offer an alternative site if conditions so indicate.

We reserve the right to charge Groups who do not leave buildings or sites as they found them or who damage equipment. All buildings and sites are checked prior to your arrival. Please notify us at the earliest opportunity if you find anything dirty or damaged.

Respect for Other Users

Please observe a noise curfew between 10.30pm and 7.30am.

Please ensure that no campers pass through other Groups sites.

Radios are generally not encouraged. Please ensure that any radios or similar cannot be heard from any neighbouring sites and turn them down if asked.

Please seek authorisation to use amplified music or voice from Office.

Insurance & Liability

As a responsible organisation, the Scout Association has legal liability insurance to cover its potential liabilities to visitors to its premises and participants in activities arising, in negligence. Users of Frylands Wood should consider whether they wish to obtain other insurances, such as cancellation or personal accident insurance.

Force Majeure

Frylands Wood shall not be liable for any delay in performing or failure to perform any obligation or alterations and cancellations due to any cause beyond Frylands Wood's reasonable control. This includes strikes, lock-outs, labour disputes, acts of God, war, riot, civil commotion, terrorism, malicious damage, threats to safety, compliance with any law or governmental order, rule regulation, or direction, accident, environmental contamination, pandemic, outbreak of disease, breakdown of plant or machinery, fire, flood, storm, difficulty or increased expense in obtaining workmen, materials, goods or raw materials in connection with the performance of this Agreement.

Marketing

At certain times Frylands Wood may take photos to use in their promotional material. If any members of your Group do NOT want to appear in any such photography they should notify us prior to their visit and advise the Wardens at the site upon arrival.

Frylands Wood uses elements of guest feedback including letters and feedback forms in some promotional material. If you do NOT wish to be quoted, please inform us on any written material that you submit to us.

The Scout Association Policies

All Groups using Frylands Wood must agree to adhere to The Scout Associations Health and Safety and Child Protection Policies. All Group leaders must ensure that every adult (over the age of 18) has followed the checking procedure as laid out by their organisation and has been deemed suitable to work with children. The Scout Association "Yellow Card Rules" apply at all times. Please contact Office if you require a copy of this. All adults staying overnight must be DBS cleared.

Failure to comply with the above terms and conditions and/or aggressive or noisy behaviour may result in your Group being removed from the campsite with immediate effect whatever the time of day. The local police will support us in this action.