



# FRYLANDS WOOD SCOUT OUTDOOR CENTRE

## Teachers FAQ

**Q:** What experience does Frylands Wood have in working with schools?

**A:** Scouting is the largest co-educational youth organisation in the United Kingdom. It has been successful for 100 years now in teaching communication skills, decision making, teamwork, leadership and personal development. Participants follow our philosophy of "learning by doing" and our qualified staff work directly with small groups to achieve positive learning outcomes. It is our aim to make the experience fun, interesting and as exciting as possible. Frylands Wood has been working with schools for over 10 years.

**Q:** Why is a residential school visit so important to my class?

**A:** In addition to meeting several requirements of the National Curriculum, a visit to Frylands Wood provides your pupils with a brand new learning environment that is exciting, challenging and fun. They will have opportunities to expand their horizons and build their confidence and independence by trying new adventure and educational activities in a safe, secure setting. Our residential trips promote self-confidence, team building and awareness.

**Q:** Can you arrange insurance?

**A:** Whilst on site, all visitors to Frylands Wood are covered by our standard Public Liability Insurance. Schools are advised to take out further trip/holiday insurance to cover travel problems and/or accidents whilst running their own activities.

**Q:** Do pupils from different schools mix?

**A:** In principle, no. We often have more than one school on site at a time, but they will be assigned their own building, their own meal times and their own activities. There is of course some free time particularly in the evenings when the children of both schools can mix and make new friends.

**Q:** What is included in the fee?

**A:** Your booking fee covers fully supervised centre-based activities, some evening entertainment if booked in advance, comfortable accommodation, and good, healthy meals. The booking price does not include transport to and from the centre.

**Q:** How secure is the centre?

**A:** Frylands Wood has CCTV and strives to maintain the highest safety standards at all times. Centre staff live on site.

**Q:** What happens in an Emergency?

**A:** All schools are provided with our Emergency Evacuation Procedure. Each group of children should be supervised by a Teacher at all times and, in the unlikely event of an emergency, the site staff will liaise with the Group Leader(s) to ensure everyone is accounted for.

**Q:** Do you have first aid cover?

**A:** All Schools should have their own First Aider but all staff on site are first aid trained with the Centre Manager trained to First Aid at Work standard. There is a Minor Injuries Unit 5 minutes' drive away and Croydon and Farnborough Hospitals are 20 minutes' drive away.

**Q:** What qualifications for running the activities do your staff have?

*Climbing:*

Person leading the tower will hold the Scout Association Adventurous Activity Climbing Permit or SPA or CWA award. Belayers will hold same or equivalent qualifications and/or deemed competent and supervised by the Tower Leader.

*Archery:*

Instructor will hold the Scout Association Adventurous Activity Climbing Permit or the Archery GB Instructor Award.

*Air Rifles:*

Instructor will hold the National Small-bore Rifle Association (NSRA) Youth Proficiency Scheme Tutor Award or a higher NSRA qualification.

*Other Activities:*

All other activities do not need specific training qualifications but will be led by instructors who have had prior experience and/or in-house training.

All staff aged 18 & over will be DBS cleared via the Scout Association.

**Q:** What are your accommodation arrangements?

**A:** Pupils sleep in bunk beds separated by gender in different rooms in comfortable dorms. Pupils should bring a sleeping bag and pillow. Toilet facilities are within the building and further bathroom and shower facilities are located close by.

**Q:** What about dates and prices?

**A:** For dates and prices, please see our website or call or email us and we will be happy to provide you with more information, answers to any questions and a quote for your chosen dates.

**Q:** What is your payment process?

**A:** Once you have reserved your dates, the non-refundable deposit will be due within 21 days. An invoice will be raised at the end of your stay - ideally paid before departure or within 28 days where after a 5% admin fee will be added.

**Q:** What care is available during the night?

**A:** Teachers are located in separate rooms but within the same building as their pupils and there is also a Duty Manager on call throughout the night.

**Q:** Will pupils need additional spending money?

**A:** We do have a shop where pupils can buy sweets, drinks, pencils and souvenirs such as key rings and bookmarks.

**Q:** What's the food like?

**A:** Breakfast, lunch and dinner menus are all created with health and nutrition foremost in mind. We can also cater for students with special religious or dietary needs if we are informed well in advance.

**Q:** What about emotional upsets?

**A:** All Frylands Wood staff are trained to take responsibility for the wellbeing of the pupils who are in their care and to offer them all the attention they need. We serve to create a warm and supportive environment at all times. As a non-profit making organisation the delivery of our residential experiences outweighs the need to make money, and as such, the pupils' needs are our priority.

**Q:** What about pupils with special needs?

**A:** Frylands Wood has provided activities and facilities for a number and variety of Special Needs groups. We can cope and adapt to many needs as long as teachers make us aware of them at the time of booking. Pupils with special needs who are used to taking part in activities with the rest of the class are given extra care and attention as soon as they are identified to us. We will advise you if we think we are not equipped to cope with a specific situation.

**Q:** Can parents telephone students?

**A:** In special circumstances, of course. We advise that you set up your own policy on this and have a mobile phone available for them to call if this is to be allowed. We do strongly advise that pupils do not bring mobile phones on site.

**Q:** Can you assist with launching and promoting the trip to parents?

**A:** In our experience, a Parents' Evening is an invaluable element to launch your visit. Please contact us for any information and materials you need to assist with this. Much of this is available on our Website.

**Q:** Do pupils need any specialist clothing?

**A:** Please ensure the young people bring sufficient changes of clothes that they don't mind getting dirty including warm layers and a waterproof coat. They should also bring sensible, strong footwear and waterproof footwear such as wellies. The information pack contains a kit list.

**Q:** I've heard Frylands Wood is part of the Scout Association?

**A:** Yes Frylands Wood is owned by The Scout Association and managed by Lewisham District Scout Council.

**Q:** Do your prices include VAT?

**A:** Frylands Wood is not VAT registered.